- Website Support (Tanner Clark)
  - RUNsync – 2,254 Subscribers
    - *NEW* ONGOING PROJECT: We will be integrating RUNsync with RunIT CMS (the tool where your website is hosted). This will make reports more convenient, less complicated management, etc.
    - ONGOING PROJECT: Weekly automated test. This will email a report to RUNsync admins detailing the results of the test. This test will be not be notifying subscribers.
      - Send test push to Apple for confirmation and validate connection – We are doing this monthly but it is not automated.
      - Send test push to Droid for confirmation and validate connection – We are doing this monthly but it is not automated.
      - Test a Voice call – We are doing this monthly but it is not automated.
      - We are still in the process of making these test automated and the results to be email to RUNsync Admins.
    - Schedule live test. This will send a test message to all subscribers. We will analyze the results of these test and act accordingly. We could schedule the 1st Friday in October, February, and June.
  - RunIT CMS - ONGOING PROJECTS.
    - **COMPLETED**: Revamped Athletics Section
    - CURRENT PROJET: Server migration and integration with RUNsync.
    - ONGOING PROJECT: New version of library tool coming soon
    - ONGOING PROJECT: Moving menus to site layouts
  - RunIT CMS Stats
    - Almost 319,285 page views in the last 30 days (traffic has increased 20% since I ran this report last)
    - Forms have been submitted 283 times in the last 30 days
    - 831 pages in website
    - Top 6 pages
      - Student Email
      - VC Calendar
      - Academic Credit
      - Job Announcements
      - Explore Educational Choices
      - Library
  - Tickets (September 1 – November 1)
    - 25 Web Request
    - 4 Student RUNsync